

Status of collective Investors Complaints for all products
Data for month ending-March 31, 2024

SN	Received from	Pending as at the end of last month	Received during the particular month	Resolved during the particular month*	Total Pending during the particular month #	Average Resolution time^\ (in days)
1	Directly from Investors	2	-	2	-	16
2	SEBI (SCORES)	1	-	1	-	22
3	Stock Exchanges (if relevant)	-	-	-	-	-
4	Other Sources (if any)	-	-	-	-	-
	Grand Total	3	-	3	-	-

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month

* Inclusive of complaints of previous months resolved in the current month

Inclusive of complaints pending as on the last day of the month

** includes only post issue related complaints

Trend of monthly disposal of complaints (For 5 months on rolling basis)-

SN	Month	Carried forward from previous month	Received during the particular month	Resolved during the particular month *	Pending at the end of the particular month #
1	November, 2023 ⁽¹⁾	1	5	6	0
2	December, 2023 ⁽¹⁾	0	12	7	5
3	January, 2024 ⁽¹⁾	5	5	7	3
4	February, 2024 ⁽¹⁾	3	6	6	3
5	March, 2024 ⁽¹⁾	3	-	3	-
	Grand Total	12	28	29	11

* Inclusive of complaints of previous months resolved in the current month

Inclusive of complaints pending as on the last day of the month

⁽¹⁾ information will be updated in due course

Trend of annual (Calendar year) disposal of complaints (For 5 years on rolling basis)-

SN	Year	Carried forward from previous year	Received during the particular year	Resolved during the particular year	Pending at the end of the particular year
1	2022 ⁽¹⁾	10	175	184	1
2	2023 ⁽¹⁾	1	49	45	5
3	2024 ⁽¹⁾	N.A.	N.A.	N.A.	N.A.
4	2025 ⁽¹⁾	N.A.	N.A.	N.A.	N.A.
5	2026 ⁽¹⁾	N.A.	N.A.	N.A.	N.A.
	Grand Total	11	224	229	6

* Inclusive of complaints of previous year resolved in the current year

Inclusive of complaints pending as on the last day of the year

⁽¹⁾ information will be updated in due course